

## **Notice of Service Interruption due to Renewal of Fe Library (Our Document Download Site)**

Thank you for visiting Fuji Electric's website.

We would like to inform you of the service interruption period of Fe Library (our document download site) due to the complete renewal of the site, as well as instructions on your first login to the new service and precautions for users who have not completed their membership registration.

### **1. Service Interruption Period and Resumption Date**

This renewal will result in a period of total interruption of document downloading and membership services. We apologize for any inconvenience this may cause and appreciate your understanding.

- Full service interruption period:  
September 15, 2023 (Fri.) 8:00 p.m. to September 19, 2023 (Tues.) 9:00 a.m.
- Interruption period for member registration/updating:  
September 8, 2023 (Fri.) 8:00 p.m. to September 19, 2023 (Tue.) 9:00 a.m.
- Scheduled Service Resumption:  
September 19, 2023 (Tues.) 9:00 a.m.

\* During the period of total service interruption, related services will also be unavailable (PRODUCT SELECTOR, e-learning, etc.).

\* The above schedule is subject to change depending on circumstances. In the event of a change of schedule, we will inform you by posting a notice on our website.

\* The above dates and times refer to Japan Standard Time.

### **2. Instructions on Your First Login to the New Service**

All members will need to reset their password before their first login to the new service (starting at 9:00 a.m. on September 19, 2023 (Tue.)).

We apologize for the inconvenience, but we request that you click the "Password Reset" button on the login screen of the new service and follow the instructions on the screen.

Please note that the password reset requires email verification, so if your currently registered email address is not up-to-date, you will not be able to log in. If you are unable to log in, please re-register as a new member.

### **3. Precautions on Automated Cancellation of Membership due to Incomplete Registration**

If you have not completed your membership registration by 8:00 p.m. on September 8, 2023 (Fri.) (or if you have not completed registration by clicking on the URL for official registration in the email sent to provisionally registered members), your membership information will not be transferred to the new service.

If your membership is automatically canceled due to incomplete registration, please re-register as a new member.

#### **4. Information on the Key Improvements of the Renewal**

The complete renewal of the service includes the following improvements and enhancements.

- Compatible with a variety of browsing environments on computers, tablets, and smartphones
- Complete renewal of the screen for user-friendly viewing and usage
- Complete redesign of search functionality to improve usability and accuracy of search and filtering operations
- User-friendly search based on three criteria, including keywords, document categories, and product categories
- Start of basic 24-hour service with no more regular service downtime

Fe Library offers hundreds of thousands of documents to download. The goal of this renewal is to improve the site and make it easier for users to find the documents they are looking for.

Again, we apologize for any inconvenience this may cause and appreciate your understanding.

Inquiries about Fe Library felibrary-support@fujielectric.com
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