

To Our Customers

Ref: FESN-2209
January 31, 2023
Fuji Electric Co., Ltd.

Fuji Electric Ship Exhaust Gas Cleaning System (EGCS)
Parts Delivery time

We would like to express our deepest appreciation to you for your continued support for our ship exhaust gas cleaning systems (EGCS).

In addition to the worldwide tight supply and demand for semiconductors and electrical components, delays in logistics and supply from overseas manufacturers have caused us to continue to be delayed in delivery, causing a great deal of inconvenience.

We are making all-out efforts to normalize the delivery date, but as the parts procurement is still unstable at present, we would like to inform you about the latest delivery delay status of the parts.

We sincerely apologize for the inconvenience caused to our customers.

We will continue to work on improving delivery delays, so we appreciate your understanding.

-Note-

1. List of Delivery Delays for Major Components and Calibration Work

Product	Scope / Content	Estimated Delivery time
EGCS components	Consumable parts (filters, gas bottles, etc.)	Standard delivery time + 2 months
	Sensor (PAH, pH, Turbidity)	
	Other	
Sensor calibration	Turbidity sensor calibration/repair	Standard delivery time + 5 months
	PAH sensor calibration/repair	Standard delivery time + 3 months

2. Future Action

Currently, we are taking measures to normalize delivery times by securing difficult-to-obtain parts, including those on the market, and by procuring alternative parts.

However, the delivery date may change depending on the availability of parts, so please kindly contact with us for the delivery date of parts each time.

Yours sincerely